

Constant Contact Survey Results

Campaign Name: Ludington Police Department 2025 Community Survey

Survey Starts: 628

Survey Submits: 227

Export Date: 02/07/2025 04:41 PM

NUMERIC SCALE

The Ludington Police Department's overall performance meets the needs of the community.

Answer Choice	0%	100%	Number of Responses	Responses Ratio
1 (Strongly Disagree)			47	20%
2			17	7%
3			35	15%
4			57	25%
5 (Strongly Agree)			68	30%
Mean	3.37			
Median	4.00			
Total Responses			224	100%

NUMERIC SCALE

I feel the Ludington Police Department treats everyone fairly, regardless of race, gender, sexual orientation, ethnic or national origin.

Answer Choice	0%	100%	Number of Responses	Responses Ratio
1 (Strongly Disagree)			62	27%
2			15	6%
3			24	10%
4			43	19%
5 (Strongly Agree)			78	35%
Mean	3.27			
Median	4.00			
Total Responses			222	100%

NUMERIC SCALE

I feel safe and secure in my community/neighborhood within the City of Ludington.

Answer Choice	0%	100%	Number of Responses	Responses Ratio
1 (Strongly Disagree)			33	14%
2			24	10%
3			30	13%
4			55	24%
5 (Strongly Agree)			82	36%
Mean	3.58			
Median	4.00			
Total Responses			224	100%

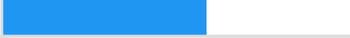
NUMERIC SCALE

I feel safe and secure in the business areas within the City of Ludington.

Answer Choice	0%	100%	Number of Responses	Responses Ratio
1 (Strongly Disagree)			32	14%
2			20	8%
3			26	11%
4			57	25%
5 (Strongly Agree)			89	39%
Mean	3.67			
Median	4.00			
Total Responses			224	100%

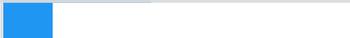
NUMERIC SCALE

I feel the police department understands the unique needs and concerns of our community.

Answer Choice	0%	100%	Number of Responses	Responses Ratio
1 (Strongly Disagree)			57	25%
2			20	9%
3			31	14%
4			47	21%
5 (Strongly Agree)			66	29%
Mean	3.20			
Median	4.00			
Total Responses			221	100%

NUMERIC SCALE

If I contacted the Ludington Police Department for police assistance, I was satisfied with the service provided.

Answer Choice	0%	100%	Number of Responses	Responses Ratio
1 (Strongly Disagree)			44	21%
2			16	7%
3			29	14%
4			40	19%
5 (Strongly Agree)			73	36%
Mean	3.41			
Median	4.00			
Total Responses			202	100%

NUMERIC SCALE

How satisfied are you with the police department's communication and transparency with the community?

Answer Choice	0%	100%	Number of Responses	Responses Ratio
1 (Very Unsatisfied)			57	25%
2			23	10%
3			30	13%
4			46	20%
5 (Very Satisfied)			67	30%
Mean	3.19			
Median	4.00			
Total Responses			223	100%

NUMERIC SCALE

The reduced lobby hours have impacted my ability to conduct business with LPD.

Answer Choice	0%	100%	Number of Responses	Responses Ratio
1 (Strongly Disagree)			79	36%
2			25	11%
3			65	30%
4			15	7%
5 (Strongly Agree)			30	14%
Mean	2.50			
Median	3.00			
Total Responses			214	100%

NUMERIC SCALE

I believe community outreach events help to strengthen relationships between the Ludington Police Department and the public. (e.g., Shop with a Cop - Shop with a Hero, Movies In The Park, Golf Cart Show, Senior Expo, Water Safety Day, etc.)

Answer Choice	0%	100%	Number of Responses	Responses Ratio
1 (Strongly Disagree)			33	15%
2			15	6%
3			22	10%
4			22	10%
5 (Strongly Agree)			127	57%
Mean	3.89			
Median	5.00			
Total Responses			219	100%

OPEN QUESTION

What do you feel are the three (3) biggest law enforcement safety concerns for you (and/or your family) in Ludington? (Please list/specify).

Streets are in poor condition and side streets do not have adequate lighting creating safety concerns
Golf carts and other nonconventional motorized vehicles driven in the Summer, MANY drive dangerously
Speeding near the high school

Drugs
Child abuse
Domestic Violence

Not enough enforcement for speeding
Side streets have poor lighting, safety concerns for walkers/runners

136 Response(s)

OPEN QUESTION

Please provide any recommendations and/or suggestions for improving services to our community.

If this includes services that City Council can address, opening Rath Ave should be higher on the list than some of the things discussed at meetings
Become a city that is walker friendly in the Winter

I believe the police department could use extra personnel, specifically in the detective bureau. It's been my experience that a city of this size with the amount and type of cases that the police handle there should be more than one detective.

Not police, City Council, it's time to take action and open Rath. Closing for just one business is insane. When the business is open make sure that Ludington doesn't have the same noise problems as our neighboring township. 250 characters not enough

109 Response(s)

OPEN QUESTION

Optional: Name & Contact Information

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]